



BERLIN HOTELS COMPARATIVE BENCHMARK ANALYSIS

This report compares 5-Star, 4-Star, and 3-Star hotels in Berlin. All figures are shown as percentages (%) of the total hotels in their respective categories.

1. CHECK-IN & CHECK-OUT TIME POLICY

POLICY	5-STAR HOTELS	4-STAR HOTELS	3-STAR HOTELS
Check-in at 15:00	97%	91%	88%
Check-in at 14:00	3%	9%	12%
Check-out at 12:00 PM	97%	63%	53%
Check-out at 11:00 AM	3%	36%	43%
Check-out at 10:00 AM	0%	1%	4%

2. FREE CHILD & FAMILY POLICY

ALLOWED AGE (FREE)	5-STAR HOTELS	4-STAR HOTELS	3-STAR HOTELS
Free: 0 - 2 Yrs	35%	57%	52%
Free: 0 - 4 Yrs	38%	10%	11%
Free: 0 - 6 Yrs	15%	6%	1%
Free: 0 - 11+ Yrs	9%	8%	3%
Extra Charge for All	3%	19%	33%

3. PARKING FEE BREAKDOWN

DAILY FEE	5-STAR HOTELS	4-STAR HOTELS	3-STAR HOTELS
No Parking Available*	10%	33%	34%
1 - 19 €	0%	12%	35%
20 - 29 €	27%	50%	26%
30 - 39 €	50%	4%	5%
40+ €	13%	1%	0%

*A few hotels offering free parking have been excluded from the statistics.

4. ROOM SIZE DISTRIBUTION

ROOM SIZE (M²)	5-STAR HOTELS	4-STAR HOTELS	3-STAR HOTELS
10 - 19 m²	11%	36%	77%
20 - 24 m²	18%	46%	19%
25 - 29 m²	29%	16%	3%
30 - 34 m²	21%	1%	1%
35+ m²	21%	1%	0%

5. CANCELLATION RELEASE POLICY

NOTICE REQUIRED	5-STAR HOTELS	4-STAR HOTELS	3-STAR HOTELS
Same Day (SD)	15%	22%	45%
1 Day Prior	29%	51%	18%
2 Days Prior	53%	26%	23%
3+ Days Prior	3%	2%	14%

6. REVIEW RESPONSE & FREQUENCY

RESPONSE HABIT	5-STAR HOTELS	4-STAR HOTELS	3-STAR HOTELS
Replies Regularly	41%	63%	57%
Replies Sometimes	32%	19%	10%
No Response	27%	18%	33%

7. PET ACCEPTANCE POLICY

PET RULE	5-STAR HOTELS	4-STAR HOTELS	3-STAR HOTELS
Pets Allowed (OK)	88%	85%	72%
No Pets Allowed	12%	15%	28%

DATA SOURCE, METHODOLOGY & DISCLAIMER

Data was collected manually, one by one, from Booking.com and official hotel websites in October 2026. The dataset comprises 34 5-Star, 136 4-Star, and 110 3-Star hotels located in Berlin.

Disclaimer: This report is provided for informational purposes only. While every effort has been made to ensure accuracy, Berlin Hotel Lab assumes no legal liability for the completeness or accuracy of any information disclosed herein.

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