



# BERLIN HOTELS

## COMPARATIVE BENCHMARK ANALYSIS

*This report compares 5-Star, 4-Star, and 3-Star hotels in Berlin. All figures are shown as percentages (%) within each star category, subject to the exclusions noted below.*

### 1. CHECK-IN & CHECK-OUT TIME POLICY

| POLICY             | 5-STAR HOTELS | 4-STAR HOTELS | 3-STAR HOTELS |
|--------------------|---------------|---------------|---------------|
| Check-in at 15:00  | 97%           | 91%           | 88%           |
| Check-in at 14:00  | 3%            | 9%            | 12%           |
| Check-out at 12:00 | 97%           | 63%           | 53%           |
| Check-out at 11:00 | 3%            | 36%           | 43%           |
| Check-out at 10:00 | 0%            | 1%            | 4%            |

### 2. FREE CHILD & FAMILY POLICY

| MAX. FREE CHILD AGE  | 5-STAR HOTELS | 4-STAR HOTELS | 3-STAR HOTELS |
|----------------------|---------------|---------------|---------------|
| Up to 2 years        | 35%           | 57%           | 52%           |
| Up to 4 years        | 38%           | 10%           | 11%           |
| Up to 6 years        | 15%           | 6%            | 1%            |
| Up to 11 years       | 9%            | 8%            | 3%            |
| Extra Charge for All | 3%            | 19%           | 33%           |

Hotels are grouped by the maximum age eligible for a free extra bed (age 0 up to the stated limit). The stated age limits are inclusive.

### 3. PARKING FEE BREAKDOWN

| DAILY FEE            | 5-STAR HOTELS | 4-STAR HOTELS | 3-STAR HOTELS |
|----------------------|---------------|---------------|---------------|
| No Parking Available | 10%           | 33%           | 34%           |
| 1–19 €               | 0%            | 12%           | 35%           |
| 20–29 €              | 27%           | 50%           | 26%           |
| 30–39 €              | 50%           | 4%            | 5%            |
| 40+ €                | 13%           | 1%            | 0%            |

Free-parking hotels excluded: one 5-star, one 4-star and three 3-star hotels.

### 4. ROOM SIZE DISTRIBUTION

| ROOM SIZE (M²) | 5-STAR HOTELS | 4-STAR HOTELS | 3-STAR HOTELS |
|----------------|---------------|---------------|---------------|
| 10–19 m²       | 11%           | 36%           | 77%           |
| 20–24 m²       | 18%           | 46%           | 19%           |
| 25–29 m²       | 29%           | 16%           | 3%            |
| 30–34 m²       | 21%           | 1%            | 1%            |
| 35+ m²         | 21%           | 1%            | 0%            |

Based on the smallest room size offered by each hotel.

### 5. FREE CANCELLATION DEADLINE

| NOTICE REQUIRED | 5-STAR HOTELS | 4-STAR HOTELS | 3-STAR HOTELS |
|-----------------|---------------|---------------|---------------|
| Same Day (SD)   | 15%           | 22%           | 45%           |
| 1 Day Prior     | 29%           | 51%           | 18%           |
| 2 Days Prior    | 53%           | 26%           | 23%           |
| 3+ Days Prior   | 3%            | 2%            | 14%           |

Based on Booking.com; free cancellation deadlines may vary by stay date and rate plan.

## 6. REVIEW RESPONSE STATUS

| RESPONSE STATUS     | 5-STAR HOTELS | 4-STAR HOTELS | 3-STAR HOTELS |
|---------------------|---------------|---------------|---------------|
| Responds to Reviews | 73%           | 82%           | 67%           |
| Does Not Respond    | 27%           | 18%           | 33%           |

Responds to Reviews combines regular and occasional replies in the observations.

## 7. PET ACCEPTANCE POLICY

| PET RULE          | 5-STAR HOTELS | 4-STAR HOTELS | 3-STAR HOTELS |
|-------------------|---------------|---------------|---------------|
| Pets Allowed (OK) | 88%           | 85%           | 72%           |
| No Pets Allowed   | 12%           | 15%           | 28%           |

### DATA SOURCE, METHODOLOGY & DISCLAIMER

Data was collected manually, one by one, from Booking.com and official hotel websites in October 2026. The dataset comprises 34 5-Star, 136 4-Star, and 110 3-Star hotels located in Berlin.

Percentages are rounded; totals may differ from 100% due to rounding.

**Disclaimer:** This report is provided for informational purposes only. While every effort has been made to ensure accuracy, Berlin Hotel Lab assumes no legal liability for the completeness or accuracy of any information disclosed herein.

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