Berlin Hotels Comparative Benchmark

October 2026 | Berlin

A comparison of hotel policies and facilities across three Berlin hotel categories.

34	136	110
five-star hotels	four-star hotels	three-star hotels

RESEARCH BASIS

Manual observations from Booking.com and official hotel websites

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BERLIN HOTELS

COMPARATIVE BENCHMARK ANALYSIS

This report compares 5-Star, 4-Star, and 3-Star hotels in Berlin. All figures are shown as percentages (%) within each star category, subject to the exclusions noted below.

1. CHECK-IN & CHECK-OUT TIME POLICY

POLICY	5-STAR HOTELS	4-STAR HOTELS	3-STAR HOTELS
Check-in at 15:00	97%	91%	88%
Check-in at 14:00	3%	9%	12%
Check-out at 12:00	97%	63%	53%
Check-out at 11:00	3%	36%	43%
Check-out at 10:00	0%	1%	4%

2. FREE EXTRA-BED POLICY

MAX. AGE FOR FREE EXTRA BED	5-STAR HOTELS	4-STAR HOTELS	3-STAR HOTELS
Up to 2 years	35%	57%	52%
Up to 4 years	38%	10%	11%
Up to 6 years	15%	6%	1%
Up to 11 years	9%	8%	3%
No free extra bed recorded	3%	19%	33%

Hotels are grouped by the maximum age eligible for a free extra bed (age 0 up to the stated limit). The stated age limits are inclusive.

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Parking, room size & cancellation

3. PARKING FEE BREAKDOWN

DAILY FEE	5-STAR HOTELS	4-STAR HOTELS	3-STAR HOTELS
No Parking Available	10%	33%	34%
1-19 €	0%	12%	35%
20-29 €	27%	50%	26%
30-39 €	50%	4%	5%
40+ €	13%	1%	0%

Free-parking hotels excluded: one 5-star, one 4-star and three 3-star hotels.

4. ROOM SIZE DISTRIBUTION

ROOM SIZE (M^2)	5-STAR HOTELS	4-STAR HOTELS	3-STAR HOTELS
10-19 m^2	11%	36%	77%
20-24 m^2	18%	46%	19%
25-29 m^2	29%	16%	3%
30-34 m^2	21%	1%	1%
35+ m^2	21%	1%	0%

Based on the smallest room size offered by each hotel.

5. FREE CANCELLATION DEADLINE

NOTICE REQUIRED	5-STAR HOTELS	4-STAR HOTELS	3-STAR HOTELS
Same Day (SD)	15%	22%	45%
1 Day Prior	29%	51%	18%
2 Days Prior	53%	26%	23%
3+ Days Prior	3%	2%	14%

Based on Booking.com; free cancellation deadlines may vary by stay date and rate plan.

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Review replies & pet policy

6. REVIEW RESPONSE STATUS

RESPONSE STATUS	5-STAR HOTELS	4-STAR HOTELS	3-STAR HOTELS
Responds to Reviews	73%	82%	67%
No management reply observed	27%	18%	33%

Responds to Reviews combines regular and occasional replies in the observations.

7. PET ACCEPTANCE POLICY

PET RULE	5-STAR HOTELS	4-STAR HOTELS	3-STAR HOTELS
Pets Allowed (OK)	88%	85%	72%
No Pets Allowed	12%	15%	28%

DATA SOURCE, METHODOLOGY & DISCLAIMER

Data was collected manually, one by one, from Booking.com and official hotel websites in October 2026. The dataset comprises 34 5-Star, 136 4-Star, and 110 3-Star hotels located in Berlin.

Percentages are rounded; totals may differ from 100% due to rounding.

Berlin Hotel Lab publishes independent research for general information. The findings reflect the stated sources, sample, observation dates and method. Prices, availability and listing content may change after observation. Platform names identify the sources used. No affiliation or endorsement is implied.

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